

Shipping Policy

Introduction

Thank you for shopping with us! At **handmade presents by Michelle** Our goal is to ensure that your order is processed and delivered efficiently. This policy outlines the shipping procedures and options available to our customers. We are committed to providing you with a seamless shopping experience.

Shipping Options

- **Standard Shipping:** Typically takes 3-5 business days for delivery. This option is the most economical and reliable for non-urgent orders.
- **International Shipping:** Delivery times vary depending on the destination country. This option is available for customers outside of our domestic area and includes customs processing.

Standard shipping : We use the Royal Mail delivery service for all shipments within the UK, which typically takes 2-4 business days for delivery. This service is a reliable option for domestic orders, ensuring timely arrival.

International Shipping For international shipments, delivery typically takes between 7-10 business days, depending on the destination country. We strive to ensure timely delivery for our international customers, keeping customs processing in mind. Please note that additional fees or delays might occur due to customs regulations in the destination country.

Shipping Rates

Our shipping rates are determined by the weight of the package and the destination. During checkout, you will be able to view the exact shipping costs before finalizing your order. Here is a general guideline:

Order Processing

- Orders are processed within 1-3 business days.
- You will receive a confirmation email once your order has been shipped, including tracking information.

Tracking Your Order

After your order has been shipped, you can track its progress using the tracking number provided in your shipping confirmation email. Visit our website and enter your tracking number for real-time updates on your shipment.

Returns and Exchanges

If you need to return or exchange an item, please refer to our Return Policy for detailed instructions. We aim to make the return process as simple as possible to ensure customer satisfaction.

Contact Us

If you have any questions regarding our shipping policy, please do not hesitate to contact our customer service team. We are here to assist you and ensure a pleasant shopping experience.

Thank you for choosing us for your shopping needs!